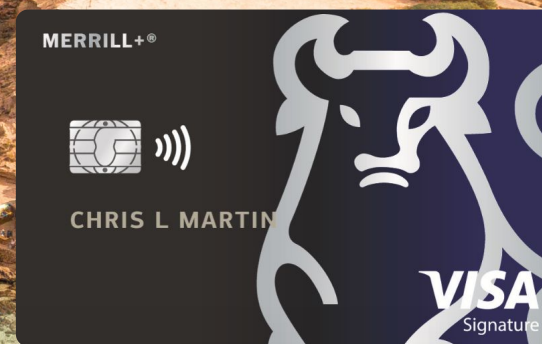
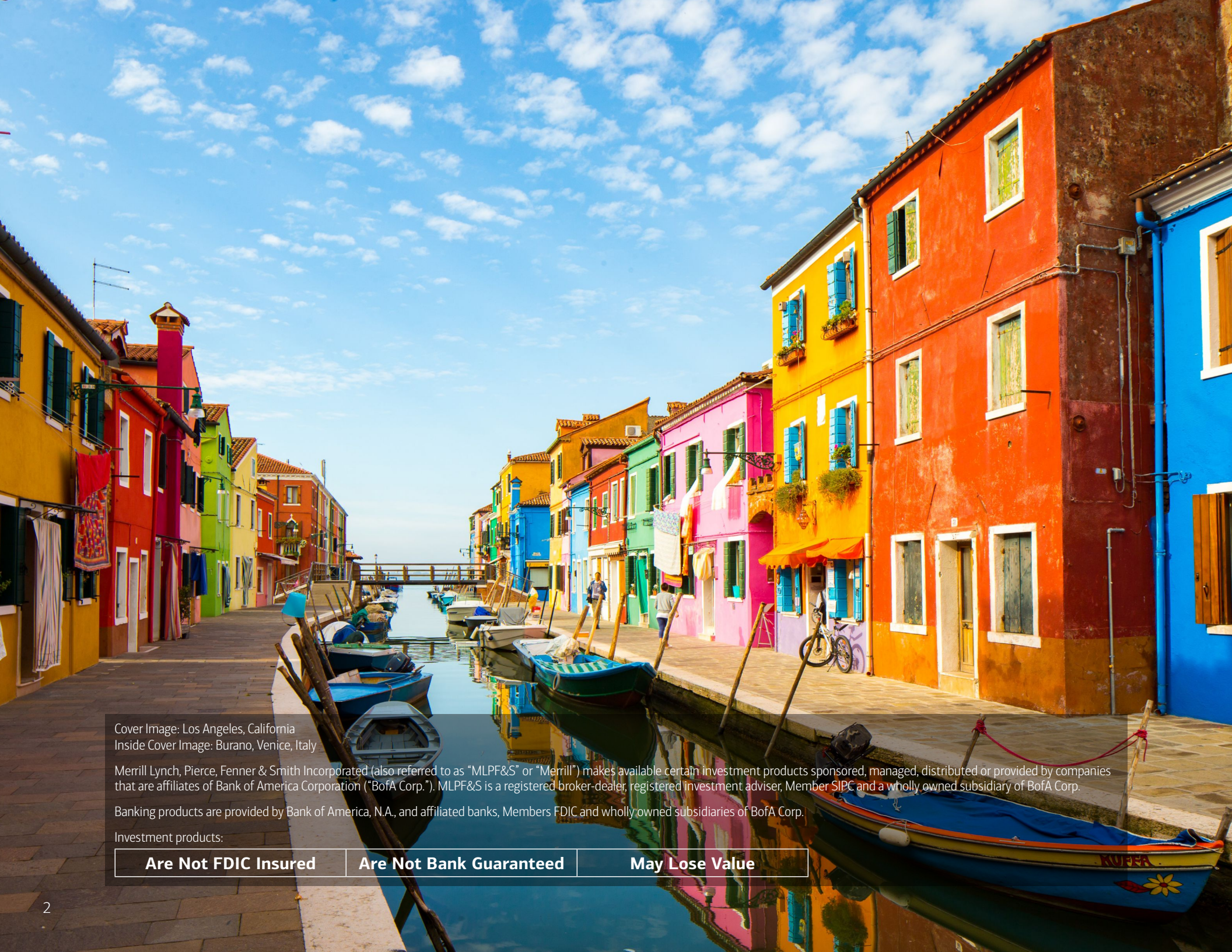


# MERRILL+<sup>®</sup>

Visa Signature<sup>®</sup> Credit Card



Benefits & Rewards Guide



Cover Image: Los Angeles, California  
Inside Cover Image: Burano, Venice, Italy

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**Are Not Bank Guaranteed**

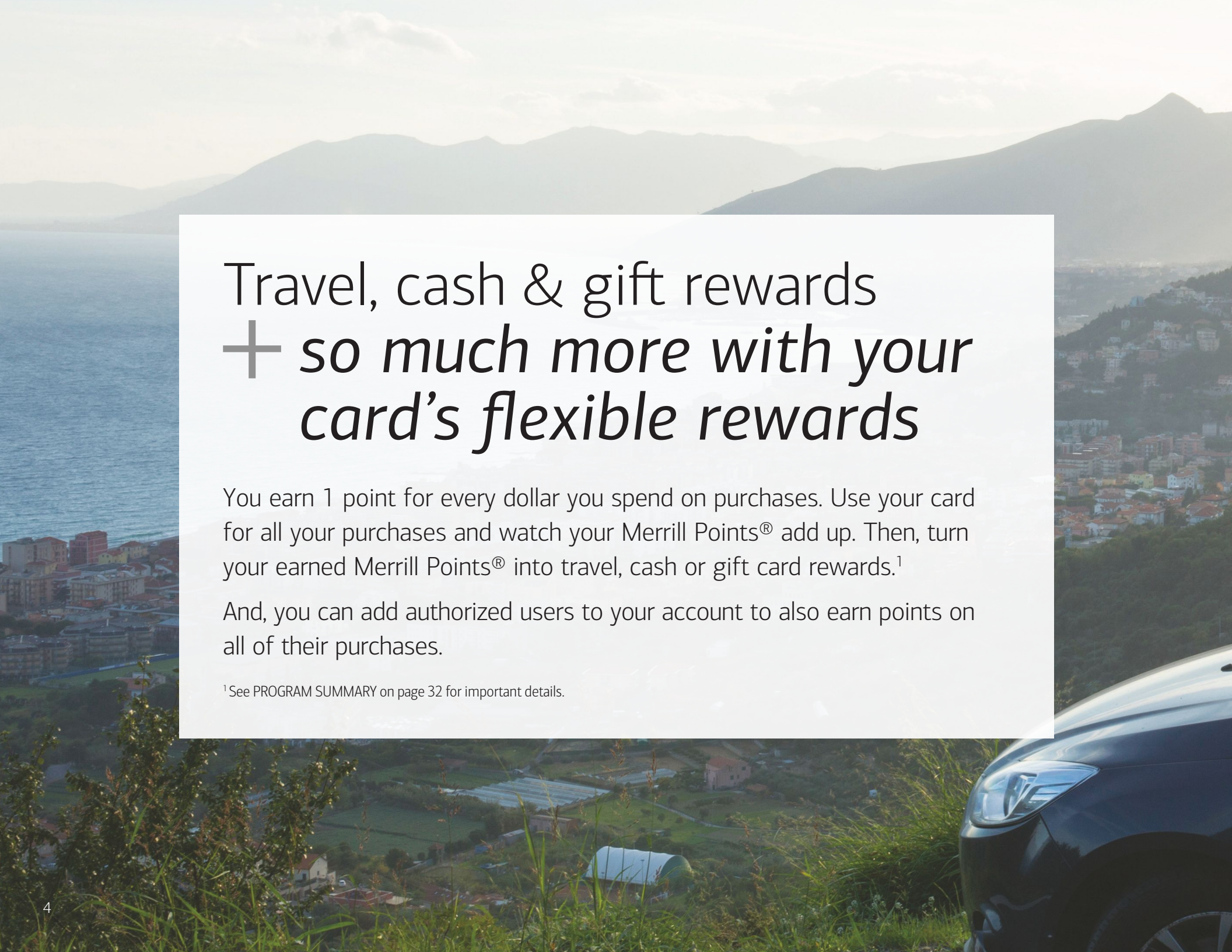
**May Lose Value**

# Rewards, travel benefits + *so much more*

Welcome to your MERRILL+® card's Benefits & Rewards Guide where you'll discover how much more your card has to offer with flexible rewards, luxury travel benefits, lifestyle experiences and leading security features to help protect you from identity theft and fraud.



<b>Your rewards</b> .....	4
<b>Your travel benefits</b> .....	10
<b>Your lifestyle</b> .....	18
<b>Your security features</b> .....	26
<b>Your program details</b> .....	32



# Travel, cash & gift rewards + *so much more with your card's flexible rewards*

You earn 1 point for every dollar you spend on purchases. Use your card for all your purchases and watch your Merrill Points® add up. Then, turn your earned Merrill Points® into travel, cash or gift card rewards.<sup>1</sup>

And, you can add authorized users to your account to also earn points on all of their purchases.

<sup>1</sup>See PROGRAM SUMMARY on page 32 for important details.





# Anytime, Anywhere™ Air Rewards<sup>1</sup>



With Anytime, Anywhere™ Air Rewards, redeem your Merrill Points® for air travel with no restrictions.

Redeem 25,000 Merrill Points® for a ticket up to \$500 in value on any available airline when you book through a Merrill Travel Advisor. Plus, you'll still earn frequent flyer miles on your redeemed flight.

## **To redeem through a Merrill Travel Advisor:**

-  **Sign in at [card.ml.com](https://card.ml.com) and click the Travel tab**
-  **Call 800.419.0000 and say "Travel"**

<sup>1</sup> See PROGRAM SUMMARY on page 32 for important details. Air rewards start at 25,000 Merrill Points and a maximum dollar value of \$500 (inclusive of taxes and fees) for flights on all available carriers. Certain terms, conditions and exclusions apply. Please visit [card.ml.com](https://card.ml.com) for further details.



# Cash Back and Statement Credit Rewards



## Statement Credit

Redeem your points for a statement credit to apply toward purchases made on your card.

## Cash Back

Redeem points for a deposit into Bank of America<sup>®</sup> checking or savings accounts or for credit to an eligible Cash Management Account<sup>®</sup> with Merrill.

### To redeem:

 Call 800.419.0000 and say “Cash Redemptions”

See PROGRAM SUMMARY on page 32 for important details.



# Gift Card Rewards

Shop with your Merrill Points® at a variety of leading retailers when you redeem for a gift card.



## To redeem:

 **Sign in at [card.ml.com](https://card.ml.com)**

 **Call 800.419.0000 and say “Gift Cards”**

Certain terms, conditions and exclusions may apply. Visit [card.ml.com](https://card.ml.com) for more information.



# Air & hotel savings + *so much more with your card's luxury travel benefits*

Your MERRILL+® card's travel benefits enrich the journey to and from your chosen destination, whether you travel by air or car. Not sure what your destination should be? A host of luxury accommodations around the world are ready to welcome you as an esteemed guest.



## Plus Level

Spend \$50,000 or more a year on purchases with your card to reach Plus Level.

### Up to \$200 Travel Credit

When you reach Plus Level, you are entitled to a Travel Credit up to \$200.

# Travel Credit

## Up to \$200 Travel Credit

After you qualify and enroll, your travel credit can be used toward air incidental purchases across multiple airlines. And your credit is automatically applied to your card statement — no need to call for reimbursement.


A wide range of travel purchases can be offset by your travel credit, such as:

- Seat upgrades
- In-flight meals and beverages
- In-flight Wi-Fi
- Airport lounge day passes

Your travel credit can also offset travel expenses, such as:

- Baggage fees
- Flight change and cancellation fees
- Expedited check-in fees
- Global Entry application fee

 **To check your current spend status, call your financial advisor**

 **To enroll in the Travel Credit once you qualify, call the Rewards and Benefit Center at 800.419.0000 and say “Card Benefits”**

The primary cardholder is eligible to enroll after spending \$50,000 or more in net purchases in a calendar year on their card and reaching Plus Level. Additional restrictions apply to all offers. See PLUS LEVEL and UP TO \$200 TRAVEL CREDIT on pages 32-33 for important details or visit [card.ml.com](http://card.ml.com). Offers are subject to change without notice.

Merrill reserves the right to amend or discontinue these promotions at any time.

# Visa Signature® Luxury Hotel Collection



Shangri-La Hotel, Paris | France

The **Visa Signature Luxury Hotel Collection** delivers a premium collection of benefits. Reserved for Visa Signature cardholders, this set of benefits is designed to help ensure guests have an unparalleled experience:\*

- Best available rate guarantee
- Automatic room upgrade upon arrival, when available
- Complimentary in-room Wi-Fi, when available
- Complimentary breakfast for two
- \$25 USD food or beverage credit
- VIP guest status
- Late check-out upon request, when available

**Get more details and choose a hotel:**

 [VisaSignatureHotels.com](https://www.VisaSignatureHotels.com)

 **Call 800.419.0000 and say “Concierge”**

\* Some Restrictions and Limitations may apply. In cases where one of the benefits is not available at a hotel, the hotel may provide a substitute benefit of equal value. Some hotels may provide one of the benefits as a standard feature of the room being booked. In those cases the hotel may or may not provide a substantial benefit of equal value. Resort fees that cover any of the benefits are not reimbursable. Reservations must be booked either on a Visa Luxury Hotel Collection website or through Visa Concierge for benefits to apply. Please consult the terms and conditions for each property. See VISA SIGNATURE® LUXURY HOTEL COLLECTION on pages 33-34 for important details. Offers are subject to change without notice. Merrill reserves the right to amend or discontinue these promotions at any time.



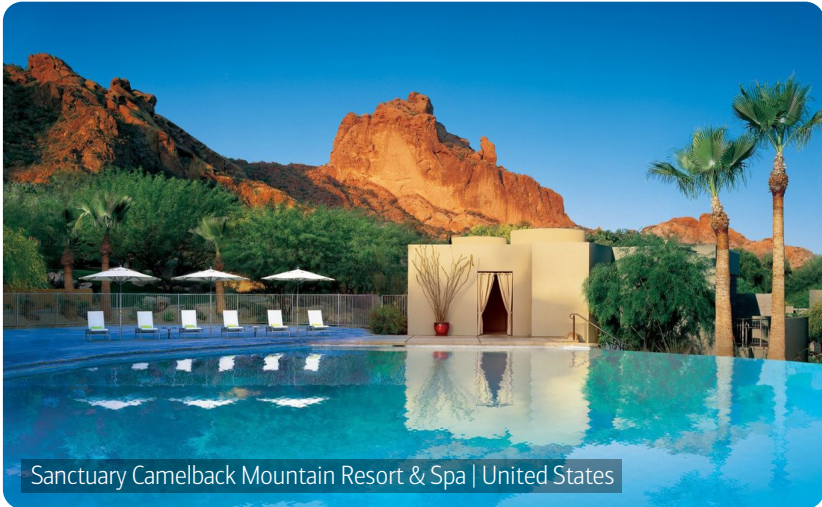
Conrad Bora Bora Nui | French Polynesia



Trisara | Thailand



Belmond Maroma Resort & Spa | Mexico



Sanctuary Camelback Mountain Resort & Spa | United States





# Merrill Travel Advisors

The desire to plan some time away can become reality with the help of the Merrill Travel Advisors. They are on-hand to assist in booking your flight, car rental or reserving a hotel.

Prefer to book your travel online? Log on to [card.ml.com](http://card.ml.com) to use Merrill Online Travel Reservations Service and book air travel, car rentals and hotel stays.

 **Sign in at [card.ml.com](http://card.ml.com) and click the Travel tab**

 **Call 800.419.0000 and say “Travel”**



Tickets, trip planning, experiences  
+ *so much more with your  
card's lifestyle experiences*

Concierge can help research and plan your next trip, get tickets to a show or make dining reservations for you. Plus, you have access to even more with your card's Visa Signature benefits.





# Concierge

Let Concierge be at your service for tickets to a show or game, planning the perfect getaway or making dining reservations.

## Get Tickets to a Show or Game

From season tickets to sold-out shows, ask Concierge for assistance with your sports and entertainment tickets. At certain events and venues, you may have exclusive access to purchase preferred seats. Concierge is at your disposal to find the seats you want at the events you like, with just one phone call. Simply call Concierge and they can access schedules and seating charts to help guide your selection and then arrange for the purchase of your tickets on your MERRILL+<sup>®</sup> card.

## Get Help with Planning Time Away

From travel research to trip planning, Concierge can coordinate the finer details of your travel. With access to special experiences and packages, your trip is bound to add up to a wonderful experience and value.

Planning time away with kids? Concierge can help with that too, including special discounts at some of the most popular family attractions.

## Dine Out on the Town

From family style to five-star restaurants, Concierge can assist with your dining requests — providing recommendations and making reservations.

 **Call 800.419.0000 and say “Concierge”**



## Visa Signature Golf Benefit by Troon®

MERRILL+ Visa Signature cardholders receive complimentary Silver Troon Rewards® Status (or upgrade to Gold for existing members) and save 10% or more on golf fees, merchandise and lessons.

**To sign up and book tee times:**

 [troongolfrewards.com/visasignature](https://troongolfrewards.com/visasignature)

Certain restrictions apply. See VISA SIGNATURE GOLF BENEFIT BY TROON® on pages 35 for complete Troon Rewards Visa Signature Benefit Terms & Conditions.

## Bank of America® Museums on Us®

Museums are a source of education, emotion and creative inspiration. This distinctive program offers Bank of America and Merrill credit and debit cardholders the opportunity to visit more than 225 of the most popular cultural institutions in the United States free of charge on the first full weekend of every month. Simply present your MERRILL+® card along with a photo ID to gain one free general admission to any participating institution.<sup>1</sup>

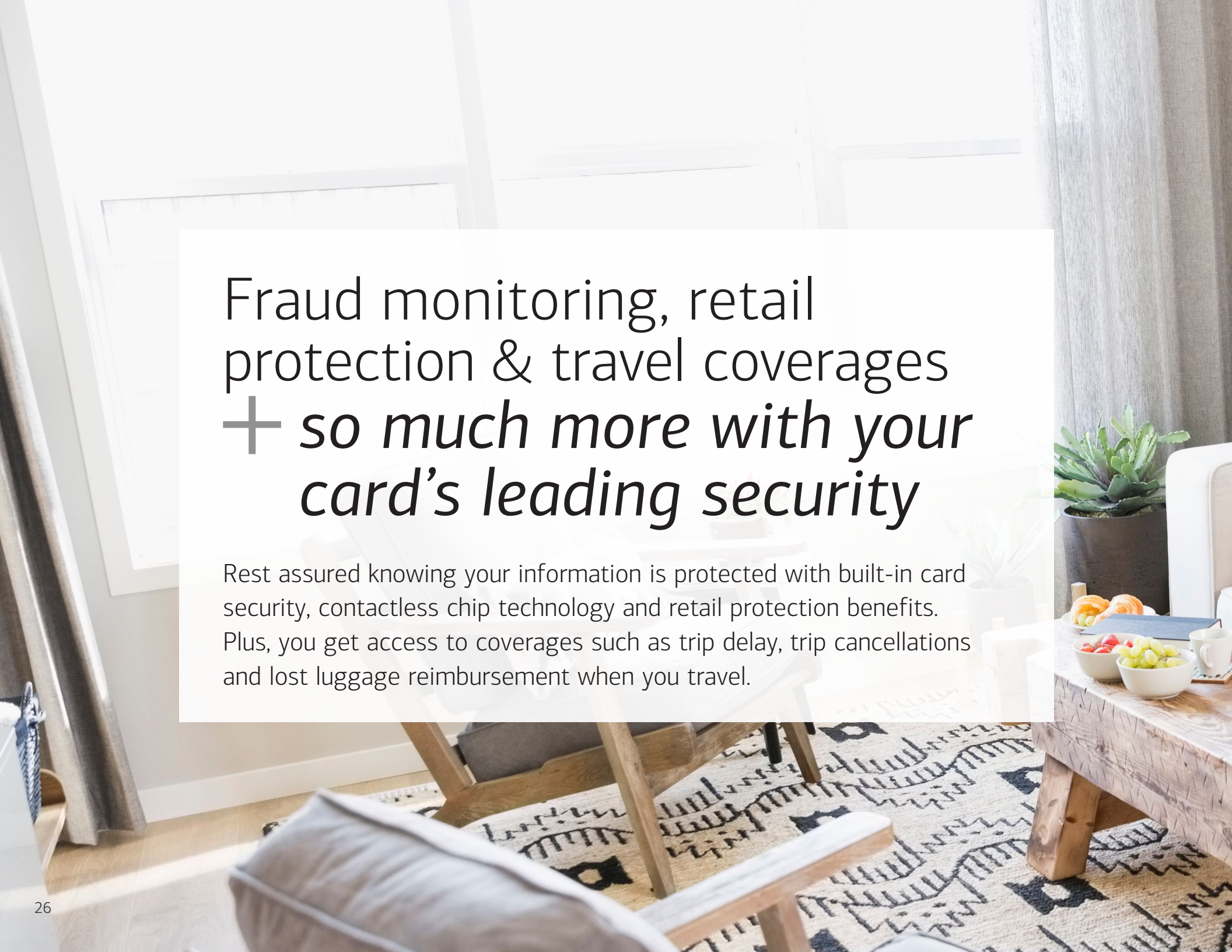
🖱️ **To see a current list of participating locations and to learn more: Go to [museums.bankofamerica.com](https://museums.bankofamerica.com)**

<sup>1</sup> Cardholders only; guests are not eligible for free admission. Excludes special exhibitions, ticketed shows and fundraising events. Offers are subject to change without notice. Merrill reserves the right to amend or discontinue these promotions at any time. See MUSEUMS ON US® on page 35 for important details.







A bright, modern living room with a wooden coffee table, a patterned rug, and a potted plant. The room is well-lit, with large windows in the background. The coffee table is made of light-colored wood and has several small bowls of fruit on it. A potted plant with green leaves is on the table. The rug has a geometric pattern in black and white. The walls are white, and the floor is light wood.

# Fraud monitoring, retail protection & travel coverages + *so much more with your card's leading security*

Rest assured knowing your information is protected with built-in card security, contactless chip technology and retail protection benefits. Plus, you get access to coverages such as trip delay, trip cancellations and lost luggage reimbursement when you travel.





# Card Security

## Early Fraud Monitoring

Changes in your spending patterns are detected using leading behavioral technology and data analysis. If fraud is suspected, you are alerted immediately.

## \$0 Liability Guarantee<sup>1</sup>

You are not held responsible for fraudulent credit card purchases.

If you notice a fraudulent purchase, please notify us promptly and it will be credited to your account, often as soon as the next day.

## Contactless Chip Technology

Simply tap to pay where you see the Contactless Symbol. You can make purchases quickly, easily and securely at millions of locations.

# Retail Protection

## Purchase Security<sup>1</sup>

Within the first ninety (90) days of the date of purchase, Purchase Security will, at the Benefit Administrator's option, replace, repair items or reimburse you up to a maximum of \$10,000 per claim, and \$50,000 per cardholder for eligible items of personal property purchased with your card in the event of theft or damage.

## Extended Warranty Protection<sup>1</sup>

Double the warranty period under the original manufacturer's written U.S. repair warranty when you use your card.

<sup>1</sup> See SECURITY and RETAIL PROTECTION on page 35 for important details.

# Travel Coverage<sup>1</sup>

## **Trip Delay**

Delays can happen. Rest assured knowing you can be covered up to \$500 per ticket if your trip is delayed due to a covered reason.

## **Trip Cancellation**

In the event your trip must be canceled or interrupted due to a covered reason, you can be reimbursed up to \$2,500 for the non-refundable passenger fare.

## **Lost Luggage Reimbursement**

Receive reimbursement in excess of other insurance for lost or stolen baggage due to theft or misdirection by the common carrier when you pay your passenger fare with your card.

## **Travel and Emergency Assistance**

Take advantage of a wide range of emergency services 24 hours a day, 7 days a week.

## **Emergency Evacuation**

You can be reimbursed up to \$100,000 for covered expenses related to illness or injury during your trip when you pay for your trip with your covered card.

## **Auto Rental Coverage**

With Auto Rental Collision Damage Waiver, you are covered for damage due to collision or theft up to the actual cash value of most rental cars when certain terms and conditions are met. Coverage is provided to the cardholder and other authorized drivers permitted by the rental contract.

<sup>1</sup> See TRAVEL COVERAGE on page 35 for important details. Certain terms, conditions and exclusions apply. Cardholders should refer to the Guide to Benefits or the Program Details on [card.ml.com](http://card.ml.com).



**ALL OFFERS MUST BE CHARGED IN FULL TO YOUR MERRILL+® VISA SIGNATURE® CREDIT CARD. SEE BELOW FOR DETAILS.**

Offers, rewards & benefits referenced in this guide are available to holders of the MERRILL+® Visa Signature® credit card (“Cardholders” or “Qualifying Cardholder”) and do not apply to any other Merrill Cards. All offers must be charged in full to the MERRILL+® Visa Signature® credit card (“Qualifying Card”). Cardholders are automatically enrolled in the Beyond Rewards® Program (the “Program”) at no additional cost. Program subject to change. Certain terms, conditions and exclusions apply. Cardholders should refer to the Guide to Benefits or the Program Details on card.ml.com for more information.

**PROGRAM SUMMARY**

**How You Earn Merrill Points®:** You earn points when you use your card to make purchases, minus returns, credits and adjustments (“Net Purchases”). The following transactions are not considered Net Purchases and will not earn points: Balance Transfers and Cash Advances (each as defined in your Credit Card Agreement), fees, interest charges, fraudulent transactions and certain other charges. **1 Merrill Point:** Earn 1 point for every \$1 of Net Purchases charged to the card each billing cycle. **How You Use Your Points:** Redeem points for travel, cash back and gift cards. Anytime, Anywhere™ Air Rewards start at 25,000 Merrill Points for flights up to \$500 (inclusive of taxes and fees). Cash rewards start at 3,000 Merrill Points and shall be issued for a U.S. dollar sum equal to 1% of the amount of Merrill Points redeemed in the form of a statement credit, an electronic deposit to a Bank of America® checking or savings account or a contribution to an eligible Cash Management Account® with Merrill. The redemption value for gift cards varies. **Points Expiration:** As long as your account remains open and in good standing, points do not expire. **Points Forfeiture:** If the owner(s) of the card account voluntarily closes the card account, or if for any reason we close the card account, any unredeemed points associated with the account are subject to immediate forfeiture, unless specifically authorized by us. **Rewards Program Rules:** Program Rules containing additional details will be sent to you with your new account materials. Other significant terms apply. Program subject to change.

**ELIGIBILITY FOR BENEFITS**

To be eligible for Benefits under the Benefits Program, Cardholders must (i) be an individual (no corporations, partnerships, associations, or other entities), (ii) have active charging privileges on a Qualifying Card, and (iii) where eligibility for a Benefit requires the purchase of goods or services, the full amount of the purchase must be made using the Qualifying Card. Please refer to the MERRILL+® Visa Signature® Beyond Rewards® Program Rules for more information.

Exclusive benefits cannot be combined with other offers or programs. Any applicable taxes, fees, and other charges may apply. Additional terms and conditions may apply.

**PLUS LEVEL (Pg. 12)**

Achievement of Plus Level is based on the Annual Purchase Volume, which is defined as the total value of net retail purchases charged to the Qualifying Card each year ending on the closing date of your last Billing Cycle Statement within the calendar year. There are two levels of Benefits offered under the Benefits Program. Balance transfers, cash advances, including purchases of cash equivalents of any kind, fees, interest charges, credit insurance and fraudulent transactions will not qualify for achievement of the Plus Level. All eligible Cardholders are entitled to the first level of Benefits (“Base”), which are ongoing and are not re-earned.

**UP TO \$200 TRAVEL CREDIT (Pg. 13)**

Primary Cardholders are eligible to enroll after spending \$50,000 or more in a calendar year on their card and reaching Plus Level. To enroll in benefit, Cardholders must enroll their account by calling 800 419 0000. Cardholders will then remain enrolled in program as long as they met Plus Level requirements in prior year or until they call to cancel. Statement credits will be up to \$200 a calendar year toward incidental fee transactions and any unused amounts will not carry over into the following year. The statement credit award amount of \$200 will reset on January 1 of every calendar year. Qualified transactions made by Primary Cardholder and Authorized Users on enrolled Card Account are eligible for statement credits. For Travel Credits, “qualifying” transactions are defined as airline incidental fee transactions made on domestic-



originated flights on U.S.-Domestic Airline Carriers that include: preferred seating upgrades, ticket change/cancellation fees, checked baggage fees, in-flight entertainment, onboard food and beverage charges, and airport lounge fees affiliated with eligible Airline Carriers. Airline ticket purchases, mileage point purchases, mileage point transfer fees, gift cards, duty-free purchases, award tickets and fees incurred with airline alliance partners do not qualify for statement credits. Airline incidental fee transactions must be separate from airline ticket charges and must be incurred after enrollment to qualify. The airlines must submit the ancillary fees under the appropriate merchant category code (MCC), industry code or required service or product identifier to be identified as a qualifying airline incidental fee transaction. Airline incidental fee transactions made at other airlines are not eligible for the statement credits. Bank of America, Merrill and Visa further have no control over changes in airline fee pricing or other Services. In addition, the non-airline fees such as onboard wireless, Global Entry \$100 application fee and application fees for other select airport expedited security check-in providers are deemed qualified transactions. The non-airline merchants must submit the ancillary fees under the appropriate merchant category code (MCC), industry code or required service or product identifier to be identified as a qualifying airline incidental fee transaction. Cardholders should allow six to eight weeks after qualifying airline incidental fee is charged to Card account for statement credit(s) to be posted to the account. We rely on airlines to submit the correct information on airline transactions, so Cardholders should call the number on the back of their card if a statement credit has not posted within six to eight weeks from the date of the qualifying transaction. Cardholders remain responsible for making all required payments as reflected on their monthly Card statements. Card account must be active and not in default at the time of statement credit fulfillment to receive benefit. For additional information about this benefit, Cardholders should call 800.419.0000.

**Global Entry** – Global Entry is a U.S. government program, operated by U.S. Customs and Border Protection (CBP). Bank of America, Merrill and Visa have no control over the program including, but not limited to, application, approval process or enrollment, and fees charged by CBP, and no liability with regard to the Global Entry program. For complete details on the Global Entry program, including full terms and conditions, visit [www.cbp.gov/global-entry/about](http://www.cbp.gov/global-entry/about).

## VISA SIGNATURE® LUXURY HOTEL COLLECTION (Pg. 14)

### Card eligibility

Only eligible U.S. Visa Signature cardholders may book hotels at [VisaSignatureHotels.com](http://VisaSignatureHotels.com) and receive special Visa premium card benefits.\*

*\* Some Restrictions and Limitations may apply. In cases where one of the benefits is not available at a hotel, the hotel may provide a substitute benefit of equal value. Some hotels may provide one of the benefits as a standard feature of the room being booked. In those cases the hotel may or may not provide a substantial benefit of equal value. Resort fees that cover any of the benefits are not reimbursable. Reservations must be booked either on a Visa Luxury Hotel Collection website or through Visa Concierge for benefits to apply. Please consult the terms and conditions for each property.*

### Best Available Rate Guarantee

The best publicly available rates are guaranteed whenever you book with the Visa Signature Luxury Hotel Collection. If you find a lower room rate<sup>†</sup> on another website within 24 hours of making a booking with us, we will match the rate.

<sup>†</sup>The lower rate found must:

- Have identical booking requirements and policies for payment and cancellation as your Visa Signature Luxury Hotel Collection booking
- Be for the same hotel, room type, stay dates/length and number of guests
- Be publicly viewable and verifiable on the other website

Full terms & conditions are below.

To make a claim, simply complete our Best Rate Guarantee online claim form within 24 hours of making a booking with us. We will review your claim and contact you within 48 hours.

**Please note:** Hotel cancellation policies vary greatly. Many of our hotels are flexible and allow cancellation up to 24 hours in advance of your stay. The Visa Signature Luxury Hotel Collection understands that sometimes travel plans change, and therefore does not charge additional change or cancel fees.

**Best Available Rate Guarantee Terms & Conditions:**

The Visa Signature Luxury Hotel Collection guarantees the best publicly available rates for all of our hotels, subject to the following terms and conditions:

- The Best Available Rate Guarantee online claim form must be completed in full within 24 hours of making your Visa Signature Luxury Hotel Collection booking.
- Claim must include the lower rate and exact link (URL) where it can be confirmed.
- The following rates do not qualify:
  - Pre-paid, non-cancellable, and/or non-refundable rates
  - Rates available on auction or flash sale websites like (but not limited to) Priceline or Hotwire
  - Reward program rates, corporate/group rates, government rates and/or other rates not available to the general public
  - Packaged rates that include the room with other travel and/or entertainment goods and services such as (but not limited to) airline tickets, car rentals or show tickets
- If the lower rate is verified, your nightly rate will be adjusted to reflect it.
- The Visa Signature Luxury Hotel Collection has the sole right to determine the validity of any claim.
- The Visa Signature Luxury Hotel Collection has the discretion to determine if a competing rate is genuinely available.
- In the case of a dispute, the Visa Signature Luxury Hotel Collection's decision is final.
- The Visa Signature Luxury Hotel Collection reserves the right to modify this Best Available Rate Guarantee at any time.

**Automatic room upgrade upon arrival**

Upon availability at check-in, you will be upgraded to the next highest room class for the duration of your stay.

**Complimentary in-room Wi-Fi**

Upon check-in you will be provided with complimentary in-room Wi-Fi, if available, for the duration of your stay.

**Complimentary continental breakfast daily**

For the length of your stay, you and one guest will receive complimentary continental breakfast daily. If the hotel does not offer continental breakfast, they will offer another dining or other benefit of equal value based on local market rate.

**\$25 U.S. Dollars (USD) food or beverage credit**

During your hotel stay you will receive a \$25 USD credit at check out. Limit of one \$25 credit per room, per stay. A stay is defined as consecutive nights spent at the same hotel, regardless of check-in/check-out activity. Any charges over and above the credit described above will be applied directly to your account to settle upon departure. Credit has no cash value and is not valid on room rate or third party services.

**VIP guest status**

As a guest through the Visa Signature Luxury Hotel Collection, you will be recognized within the hotel as a VIP guest. VIP guest services and amenities differ by property.

**3PM check-out upon request**

Late check-out is available upon request, upon availability by the hotel. At the time of check-in, or during the course of your stay, you may contact the front desk and request late check-out up to 3 p.m.

**CONCIERGE (Pg. 21)**

MERRILL+® Visa Signature® cardholders are responsible for the payment of any and all charges associated with any goods, services, reservations or bookings purchased or arranged by the Visa Signature Concierge on cardholders' behalf. Any such purchases or arrangements are solely between the cardholder and the respective merchant, and Visa is not a party to the transaction. All goods and services subject to availability. See full terms of service at [visasignatureconcierge.com](http://visasignatureconcierge.com).

**VISA SIGNATURE GOLF BENEFIT BY TROON® (Pg. 23)**

**T&CS:** Issued Visa Signature credit cardholders are entitled to receive complimentary Silver status in the Troon Rewards® program. Existing Troon Rewards members who have already attained Silver status or higher will be upgraded to the next membership level. An eligible U.S.-issued Visa Signature credit card is required for tee time reservations. At the Silver, Gold, and Platinum membership levels, the cardholder will be entitled to a 10%, 15% and 20% discount respectively on golf fees reserved on the Visa Signature Troon website or on merchandise purchases made at the golf properties when using their Visa Signature credit card. Troon, Visa or its issuers or any of its concierge providers are not responsible for any claims or damages arising from this offer. By reserving through Troon, the cardholder consents to be bound by all the terms and conditions, as stated herein. Troon and Visa reserve the right to modify or cancel this offer at any time without notice.

**Limitation of Liability (LOL):** Participant agrees to comply with all applicable venue regulations with respect to the offer. In redeeming this offer, participant, on behalf of himself/herself and his/her immediate family members (spouse, parents, children and siblings and their spouses) and individuals living in the same households of such participants, whether or not related, agrees to release and hold harmless officers, directors, employees, agents, and assigns of Merrill, Troon, Visa Inc., Visa U.S.A. Inc., Visa International Service Association, Qualfon Inc. and their respective parents, subsidiaries, successors, affiliates, and related companies, client financial institutions, prize suppliers, and advertising, promotion and marketing agencies, including International Merchandising Company LLC, (collectively, the "Released Parties") from any and all liability or damage of any kind (including personal injury) resulting from or

arising from participation in the event or acceptance, possession, use, misuse or nonuse of the offer (including any travel or travel-related activity thereto).

**MUSEUMS ON US® (Pg. 24)**

Image is from Getty Images. Offer valid the first full weekend of the month. Photo ID and any valid Bank of America or Merrill credit or debit card must be presented. Adjusted Museums on Us admission procedures, if applicable, can be found by locating and selecting a partner name on our Museums on Us map. Information posted here is updated on an ongoing basis. One free general admission limited to cardholder at participating institution. Excludes special exhibitions, ticketed shows and fundraising events. Not to be combined with other offers.

**SECURITY (Pg. 29)**

**\$0 Liability Guarantee** – The \$0 Liability Guarantee covers fraudulent transactions made by others using your account. To be covered, don't share personal or account information with anyone. Claims may only be filed by the accountholder against posted and settled transactions subject to dollar limits and verification, including providing requested information supporting fraudulent use claim. Credit card claims reported and received during weekdays after 6:00 p.m. Central, on weekends or holidays, after 60 days of the date of the statement on which the transaction appears or online will not be eligible for next-day credit.

**RETAIL PROTECTION (Pg. 29)**

Certain terms, conditions and exclusions apply. Cardholders should refer to the Guide to Benefits or the Program Details on [card.ml.com](http://card.ml.com).

**TRAVEL COVERAGE (Pg. 30)**

Certain terms, conditions and exclusions apply. Cardholders should refer to the Guide to Benefits or the Program Details on [card.ml.com](http://card.ml.com).

**Program Changes** – Changes to the Program and the Program Rules may occur from time to time. When any change is made, we'll post revisions on [card.ml.com](http://card.ml.com). In some cases, we may notify you of changes by mail. However, it's your responsibility to review [card.ml.com](http://card.ml.com) or any correspondence to stay aware of any changes. We may choose to: discontinue or change the redemption options or values at any time; discontinue or

replace any Reward with a similar one of equal or greater value; change any part of the Program, Program Rules or participating partners, Rewards or special offers; terminate the Program, or discontinue your participation in it for any reason. For example, we may disqualify you from earning and redeeming points if we find that you or someone else used your account in a way that breaks the Program Rules. Changes may also affect outstanding transactions and points, including: the earnings rate for points; the number of points required to redeem Rewards; the types of transactions that qualify for points; the type or value of Rewards; the expiration policy for points, and the maximum number of points that may be earned per month, year or other time period. The Program is not scheduled to end on a predetermined date.

Anytime, Anywhere is a trademark and Bank of America, Beyond Rewards, Cash Management Account, CMA, MERRILL+, the Bull Symbol, Merrill, Museums on Us and Merrill Points are registered trademarks of Bank of America Corporation.

Visa and Visa Signature are registered trademarks of Visa International Service Association and are used by the issuer pursuant to a license from Visa U.S.A. Inc. All other company, product and service names may be trademarks or service marks of others and their use does not imply endorsement of, or an association with this program. All product and service descriptions were provided by the respective providers, and Merrill is not responsible for any inaccuracies in such descriptions.

This credit card program is issued and administered by Bank of America, N.A.

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MAP5817213 | 470072PM-08/2023



We're available to help you with any service requests such as account changes, making payments or requesting additional cards.

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